

American Telecom Giant Optimizes Network Change Management with Incedo's Next-Gen Platform on AWS

Key Challenges



- Frustrating UI & complex data made managing networks difficult.
- Redundant processes across networks wasted time and resources.
- Manual workflows caused delays and unplanned outages.

Business Solution



- Incedo's platform offered an intuitive UI and automated workflows.
- It unified change management across networks and leveraged AI for faster processing.
- Real-time data and dedicated support improved troubleshooting and resolution.

Business Impact



80%

**Automated Requests:
Reduced manual work
for network teams**

30%

**Less Downtime with
Better Change
management**

35%

**Cost Reduction with
increased efficiency
and automation**



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